



Residents' guide

events
forests & trails
recreation
heritage
shop local
& much more!

2024/25



2024/25 residents' guide

Flip through these pages and you'll find jumping off points for anything and everything that Stouffville has to offer you and your family. Keep reading to learn all about your essential services, fun stuff to do, ways to support local, and more!

The Town of Whitchurch-Stouffville acknowledges this land is the treaty territory of the Williams Nations. It is also the traditional territory of other Anishinaabeg peoples, the Wendat, and the Haudenosaunee.

We also recognize the contributions of all Indigenous peoples to this place and commit to a continued dialogue and greater respect for the land we have come to share. This recognition of the contributions and historic importance of Indigenous peoples must also be clearly and overtly connected to our collective commitment to make the promise and the challenge of Truth and Reconciliation real in our community.

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A step **back** in time...

Comprising over 200 square kilometres of lush forest and farmland, our home was created as a governmental entity in 1971 when the Township of Whitchurch, the Village of Stouffville, and a portion of the Township of Markham, consolidated into what we today call Whitchurch-Stouffville. But our history goes back much further than that.

Over 500 years ago

A Wendat village spanning three hectares of land with a population of about 1,700 people was uncovered by archaeologists in 2002. Known initially as the *Mantle Site*, it was renamed the *Jean-Baptiste Lainé Site* in honour of a decorated Second World War Wendat veteran. Other significant late precontact Wendat village sites have been located in Whitchurch-Stouffville, including the *Ratcliff or Baker Hill Site* on Highway 48, and the *Old Fort or Aurora Site* on Kennedy Road.

1792

Whitchurch Township was created in 1792 as one of ten townships in York County. It was named in honour of the village of Whitchurch, Herefordshire in England, where Elizabeth, the wife of Upper Canada Lieutenant Governor Sir John Graves Simcoe, was born. The first European settlements in Whitchurch Township were established in the 1790s.

Until 1794

Early settlers recorded the use of at least three Indigenous trail systems – one of which paralleled what is now Yonge Street. A second trail, Vandorf Trail, ran from the Rouge system to Newmarket and through Holland Landing. The third trail, Rouge Trail, ran northwest from Musselman's Lake.

1804

A caravan consisting of the Stouffer and Reesor families arrived in the Whitchurch area from Pennsylvania. Peter Reesor's family settled in the Markham area, while his sister, Elizabeth, and her husband Abraham Stouffer, followed Duffin's Creek slightly north to what is now Stouffville.

1832

The first post office was established in then-called "Stoufferville" by the federal government, which then officially named the settlement "Stouffville."

1850

With the implementation of the Baldwin Act, the Township of Whitchurch became an organized municipal government.

1871 - 1890

Rapid growth occurred within 20 years near the end of the 19th century as the earliest railway – the Toronto & Nipissing – reached the community of Stouffville in 1871. The town's first library was built in 1877 and electricity arrived in 1890. Downtown Stouffville's iconic Daley's Hall was erected in 1885 at the corner of Market Street and Main Street.

1923

The Williams Treaties were signed by the governments of Canada, Ontario, and seven First Nations, including Alderville, Chippewas of Beausoleil, Chippewas of Georgina Island, Chippewas of Rama, Curve Lake, Hiawatha, and Mississaugas of Scugog Island. Modern day Whitchurch-Stouffville was included in over 20,000 km² of land transferred, although legal discussions continued until 2018.

1971

Whitchurch Township and the Village of Stouffville (and parts of Markham) amalgamated to form The Town of Whitchurch-Stouffville as the Regional Municipality of York was officially established.



Learn more!

Get more history info at townofws.ca/history



Above: Stouffville's iconic Daley's Hall was built in 1885 at Main and Market Streets. It served as a public hall, market building and ice rink for skating and curling in the basement. Photo: WS Museum (Accession No. 2015.001.039)

Did you know?

Abraham Stouffer was born in Pennsylvania in 1780. He was a descendant of the Stouffers, who had fled Switzerland to seek religious freedom in 1709. Accompanied by Peter Reesor and his family, in 1804 Abraham and his wife Elizabeth (Peter's sister) emigrated to Canada with their two children using four large wagons, drawn by four to six horses each. The Stouffer-Reesor family caravan also had pigs, fowl, sheep, cows, and oxen accompanying them on the six-week trek through trackless forests. Abraham built several mills between 1817 and 1824, one of which was a grist mill at Main Street and Market Street. It was there that a village began to develop. The hamlet became known as "Stoufferville."

Today

Whitchurch-Stouffville continues to attract new residents, businesses, and tourists in an era of immense prosperity, while surrounded by healthy natural ecosystems and sprawling farmlands. More and more young families are calling Stouffville their home, and seniors continue to flock to retire here, all to participate in the small town community atmosphere with the convenience of big-city amenities nearby.



Stouffville's rich heritage offers a wealth of activities and events that bring the community to life.

The performing arts, cultural diversity, and historical preservation play an integral role in bringing the community together. We are fortunate to have many programs and events to preserve and promote our community's vibrant culture.

entertainment in our
community

19 on the Park Centre for Arts & Entertainment

19 Civic Avenue
Stouffville ON L4A 1G5
(905) 640-2322
19onthePark@townofws.ca

19 on the Park opened its doors in 2009 as a multi-purpose venue to bring the best in arts and entertainment to the Stouffville community.

Located in the heart of downtown Stouffville, adjacent to the Clock Tower on Main Street, this historic building was built in 1896 as a market and dance hall. Since then, it has been an integral social hub to the community, playing many roles over the years, including Town Hall until the 1970s. Now fully converted to a beautiful 150 seat theatre, this multi-purpose venue holds concerts, live theatre shows, diverse programming, wedding ceremonies, and corporate and private events.

- Rental space for theatrical productions, meetings, birthday parties, weddings, and other special occasions
- Day camps for children
- A wide range of shows, concerts, and programming for all ages.



Learn more!
Get more theatre info at
townofws.ca/theatre

Whitchurch-Stouffville Museum & Community Centre

14732 Woodbine Avenue
Stouffville, ON L4A 2K9
(905) 727-8954 or (888) 290-0337
wsmuseum@townofws.ca

The idea for the Whitchurch-Stouffville Museum & Community Centre began in 1969 as a civic-minded project by a group of local residents with a passion for Canadian history and a love of their town.

Since 1971, the site has grown from the original museum building – the Bogarttown School House (1857) – and now features the Vandorf Public School (1870), a log cabin (c. 1850), a Victorian-era farmhouse (c. 1860), a historic barn, and an outhouse. The Museum also houses and preserves over 16,000 artifacts in its collection!

- Exhibition galleries
- Rental space for birthday parties, weddings, and other special occasions
- Summer camps and programs for kids and adults
- A research room for digging into your family's past



Learn more!
Get more museum info at
townofws.ca/museum



Local Events

Events offered by the Town provide residents with a wide range of family-friendly programming from historical and heritage celebrations, to live music and performances, to large multi-day festivals.

All of these events share the common goal of showcasing our beautiful town and providing an opportunity for residents and visitors to celebrate our community.

Spring Events:

Family Day at the Museum

Visit the Museum for Family Day fun! Tour the historic buildings, explore new exhibits, create crafts, and more.

Victoria Day Fireworks

Summer starts early by kicking off your long weekend with food trucks, live music, and an impressive fireworks display to close out the evening. Fireworks begin at 9:30 PM

Doors Open Whitchurch-Stouffville

In June, explore a variety of engaging sites across Town and experience unique family-friendly activities, right here in Stouffville!

Art in the Park

Arts and culture come alive at this annual art show and sale! Wander the park to revel in the talent of artists from across Southern Ontario while enjoying the ambiance of live music.

Stouffville Main Street 5k

Competitive and recreational runners and walkers of all ages come together on Father's Day Sunday to support community healthcare, with fundraising benefiting the Markham Stouffville Hospital Foundation.

Summer Events:

Strawberry Festival

Celebrate Canada's birthday in style at the Strawberry Festival, with events for the whole family over the entire holiday weekend. Please note this is an event organized by a volunteer group external to the Town.

Canada Day Fireworks

Bring your friends and family, pack your picnic blankets, and join us for a Canada Day celebration featuring fireworks, food trucks, live entertainment, and more! Fireworks begin at 9:30 PM.

Patio Series

Enjoy the ambiance of 19 on the Park on a warm summer evening with live music in Civic Square.

Symphony Under the Stars

Experience an evening of classical and contemporary music with a live orchestral performance in Memorial Park.

Movies in the Park

Bring your lawn chairs and blankets to enjoy family favourites under the stars! Screenings start at sundown.

Stouffville Ribfest

Our largest award-winning festival returns in August featuring four favoured rib teams, breweries, live musical performances, a kids zone, merchandise vendors, and other fun surprises!

Antique and Classic Car Show

The Whitchurch-Stouffville Museum's award winning family-favourite car show features hundreds of antique and classic cars, food trucks, music, featured exhibitions, and more.



Learn more!

Visit townofws.ca/events for full event details as they become available.

Fall Events:

Halloween in Civic Square

Join your friends and neighbours for a spook-tacular Halloween celebration!

Winter Events:

Victorian Tea

A delicious taste of Christmas past, featuring a traditional catered tea and a festive visit through the Museum's decorated historic buildings.

Christmas Tree Lighting Ceremony

Join your Mayor and Council for a dazzling evening as we light up the Stouffville Christmas tree.

Stouffville Holiday Market

Shop artisanal vendors, groove to live musical performances, visit and take photos with Santa, and enjoy delicious eats and treats at Stouffville's award-winning wonderland at the end of November.

Santa Visits the Museum

Join the Museum for a day of festive family fun including a visit with Santa, Christmas traditions and heritage buildings decorated for the season.

Stouffville Santa Claus Parade

Join your neighbours to celebrate the season as a spectacle of lights, floats, bands, and more make their way down our historic Main Street.

New Years Eve Fireworks

Ring in the New Year with food trucks, entertainers, and a spectacular fireworks finale. Fireworks begin at 7 PM

Disclaimer: The information in this Residents' Guide is accurate as of September 2024. For the latest updates, please visit townofws.ca

Whitchurch-Stouffville

Public Library 2 Park Drive
Stouffville ON L4A 4K1 (905) 642-7323

The Whitchurch-Stouffville Public Library inspires curiosity, embraces innovation, and engages the community with creative, educational, and fun programming.

Library cards are free of charge and open a world of adventure, excitement, and learning to our customers. Since its debut in 2023, the Library's Lendery, also known as a Library of Things, provides free access to equipment, technologies, and experience that foster learning within our community.

The Library also offers cardholders digital access to eBooks and eAudiobooks, new and improved databases such as Chilton (which provides information on vehicle maintenance and repairs), National Geographic Kids, tabletop games and puzzles, and video games.

We understand that our community is diverse and growing, and our Library collections, programs, and services reflect that. Welcome to your Library—we're happy to see you!

- Free WiFi access on site
- Books, eBooks & eAudio
- Chromebook lending
- DVDs
- Video games
- Digital databases
- Homework Help with Brainfuse
- Educational classes and programs
- English language learning services and resources

- Makerspace: 3D Printing, audio recording studio, and more
- Mobile hotspots for home use
- Lendery – technology, household, sporting goods, and more
- Accessibility workstation
- Study rooms

Learn more!

Get more library info at wsplibrary.ca



Latcham Art Centre

2 Park Drive
Stouffville ON L4A 4K1 (905) 640-8954

Latcham Art Centre hosts five curated exhibitions each year that reflect a range of artistic media and the cultural diversity of Ontario, as well as three community exhibitions.

These are complemented with educational and public programs including school visits, artist talks, art workshops, classes, and tours led by the curator, art educators, and exhibiting artists. Latcham Art Centre also facilitates four exhibitions at the Stouffville Municipal Offices.

Latcham Art Centre, formerly The Latcham Gallery, was founded in 1979 and named after local philanthropist Arthur Latcham and is a not-for-profit, public art gallery. Latcham Art Centre is a vibrant, creative space that creates opportunities for visitors to view art, talk about art, and build confidence and skills creating art.

It also provides opportunities for artists to share their art with the public. Admission is free, and there is year-round programming and exhibitions for all ages.

- Eight exhibitions each year with free admission
- Art education programming for all ages including classes, workshops, artist talks, group tours and workshops, community art projects, and more
- Free events with hands-on art activities
- Opportunities for volunteers

Learn more!

Get more gallery info at latchamartcentre.ca

Conservation areas & national parks

Bruce's Mill Conservation Area

South side of Stouffville Road, between Warden Avenue and Kennedy Road

Bruce's Mill Conservation Area takes its name from a restored water-powered mill located on a tributary of the Rouge River. The 10km of trails in this area are both open and forested. In addition to hiking activities, there are countless ways to spend time here, such as picnicking, biking, or exploring the forests by Treetop Trekking. In the spring, Bruce's Mill is home to the Sugar Bush Festival.

trca.ca/brucesmill

Pangman Springs Conservation Area

Kennedy Road, between Davis Drive and Aurora Road

A 100-hectare property on the Oak Ridges Moraine, Pangman Springs Conservation Area is an excellent example of a mature moraine ecosystem, including both wetlands and upland hardwood forests. The public can access the conservation area from the parking lot on Kennedy Road, or from a side trail connected to the nearby Porritt tract of the York Regional Forest.

lscra.on.ca/pangmansprings

Whitchurch Conservation Area

South side of Aurora Road, between Warden Avenue and Kennedy Road

Whitchurch Conservation Area is an 11 hectare, mainly wooded property, sitting on the northern edge of the Oak Ridges Moraine. This property contains a rich collection of bird species, as well as a variety of ecological communities. Featuring a quaint pond, this property can be noisy with the croaks of busy frogs in the springtime. This is a perfect place for a family hike!

lscra.on.ca/whitchurch

Rouge National Urban Park

Access point on 19th Avenue, between Ninth and Tenth Line

A rich assembly of natural, cultural and agricultural landscapes, Rouge National Urban Park is home to amazing biodiversity, some of the last remaining working farms in the Greater Toronto Area, Carolinian ecosystems, one of the region's largest marshes, a beach at Lake Ontario, amazing hiking opportunities, and human history dating back over 10,000 years.

parks.canada.ca/rouge

York Regional Forest

Connect with nature and enjoy fresh air while exploring **York Regional Forest**. The forest has more than 150 kilometres of scenic trails for you to discover. More than half of the forested areas are located in Stouffville, where three accessible trails make it easy to enjoy time among the trees!



The York Regional Forest is open to the public 365 days per year with no cost to enter. The forest is over 2,500 hectares and is made up of 24 Forest Tracts (22 of which are publicly accessible) located in different parts of the Region.

Learn more!

Get more info about the **York Region Forest** at york.ca/yrf including detailed maps, educational opportunities and rules & precautions.



Download opportunity!

Download the **'Everyday Guide to the York Regional Forest'** directly to your mobile device so you will always have it handy.

Stouffville Tracts

Take a hike, snowshoe, horseback ride, cross-country ski, or a leisurely cycle through the following York Regional Forest tracts in Stouffville:

Clarke Tract
(McCowan Rd. south of Aurora Rd.)

Davis Drive Tract
(McCowan Rd. south of Davis Dr.)

Bendor and Grave Tract
(McCowan Rd. north of Davis Dr.)

Dainty Tract
(McCowan Rd. south of Aurora Rd.)

Drysdale Tract
(Ninth Line north of St. John's Rd.)

Eldred King Tract
(Highway 48 south of Vivian Rd.)

Hall Tract
(McCowan Rd. north of Aurora Rd.)

Hollidge Tract
(Highway 48 south of Vivian Rd.)

Mitchell Tract
(McCowan Rd. south of Vivian Rd.)

North Tract
(Highway 48 south of Davis Dr.)

Patterson Tract
(McCowan Rd. north of Aurora Rd.)

Porritt Tract
(Kennedy Rd. north of Aurora Rd.)

Robinson Tract
(Warden Ave. south of Aurora Rd.)

Scout Tract
(McCowan Rd. south of Vivian Rd.)





Parks & parkettes

Amenities

- | | | |
|-------------------|--|-------------------|
| Parking | Basketball Court | Cricket Pitch |
| Washrooms | Tennis Court | Community Garden |
| Playground | Ball Diamond | Fitness Equipment |
| Picnic/Rest Area | Soccer Pitch | Oval Track |
| Open Area | Ball Hockey Pad | Toboggan Hill |
| Trails | Skate Park | Spray Pad |
| Pickle Ball Court | <p>*Open in winter months, subject to weather conditions.
If you'd like to volunteer help maintain your local rink, contact leisure.services@townofws.ca</p> | |
| *Skating Rink | | |

Neighbourhood Parks

- | | | |
|---|---|--|
| Byer's Pond Park
Byer's Pond Way
(South of Hoover Park Dr) | Greenwood Park
Greenwood Rd
& Alderwood St | Sunnyridge Park
Sunnyridge Ave
& Hoover Park Dr |
| Felcher Park
Felcher Blvd & Iroquois Dr | Lehman's Pond
Willow Way St
(East of Millard St) | Wheler's Mill Park
Hoover Park Dr
& Mostar Dr |
| Gar Lehman Park
Reeves Way & Joseph Todd Rd | Madori Park
Millard St & Winlane Dr | |



Our Neighbourhood Parks & Parkettes also have a wide variety of amenities!

Visit townofws.ca/parks for more details.

Community Parks

- | | | |
|--|---|--|
| Ballantrae Park
Aurora Rd (East of Hwy 48) | Dog Park
Rougeview Ave (Behind Staples) | Stouffville Arena & Connell-Franklin Track
Ninth Line (North of Main St) |
| Bethesda Sport Fields
Bethesda Rd (East of Ninth Line) | Memorial Park & Wayne Emerson Skatepark
Burkholder St & Park Dr | Vandorf Park
Vandorf Sideroad & Woodbine Ave |
| Coultyce Park
Mussleman's Lake East side of Ninth Line | Rupert Park
Rupert Ave & West Lawn Cres | |

Parkettes

- | | | | |
|--|---|---|---|
| Aspen Crescent
Aspen Cres | Dougherty
Dougherty Rd | Lemonville
McCowan Rd (South of Bloomington Rd) | Stouffer Street (accessible)
Stouffer St & Hawthorne St |
| Baker Hill
Baker Hill Ave & Millard St | Dannor
Sandiford Dr & Dannor Ave | Miltrose
Miltrose Crt (South of Sunset Blvd & East of Ninth Line) | Summerfield
Summerfield Ave |
| Bayberry
West of Stouffville Reservoir | Fairlee
Fairlee Circle | Reeves Way
Reeves Way Blvd | Summitview
Thicketwood Blvd & Stuart Dr |
| Boadway
Boadway Dr | Greenforest
Reeves Way & Joseph Todd Rd | Savoia
Grayfield Dr | Tresstown
Sunnyridge Ave & Filbert Ct |
| Bramble Crescent
Bramble Cres | Loretta
Katherine Cres | Shane Court
Shane Ct | Waite Crescent
Waite Cres |



Outdoor recreation



Hiking & walking trails

Our extensive trail network is popular among avid cyclists, joggers, and families out for leisurely dog walks. There are many options just outside your door, including local trails and more expansive tracts that connect to the larger forested areas in York Region and Rouge Park.

Off-leash dog park

The Town of Stouffville offers one off-leash dog park. Rougeview Dog Park is a permanent fenced-in facility, providing a safe, off-leash environment for dogs, large and small, to interact, socialize, and play. The leash-free dog park is located at 300 Rougeview Avenue just east of the SmartCentre Walmart Plaza.

Skate-board park

Located at the south end of Memorial Park, adjacent to Hoover Park Drive, the Wayne Emmerson Skate Park is approximately 5000 sq. ft. and offers features suitable for varying age groups and skill levels. It has been named after former Mayor, Wayne Emmerson.

Outdoor rinks

Outdoor winter ice rinks in Stouffville operate as the winter weather allows. When weather conditions permit, volunteers and Town staff will build and maintain ice rinks at the following locations:

- Greenwood Park
- Madori Park
- Wheler's Mill Park
- Gar Lehman Park
- Sunnyridge Park
- Vandorf Park

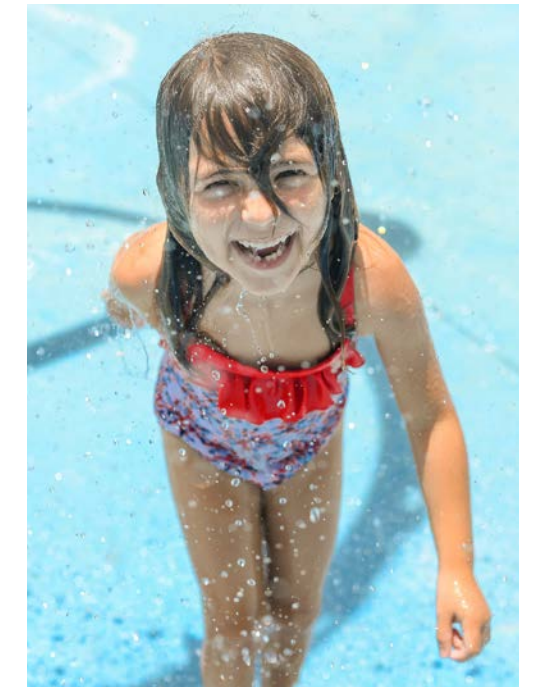
Spray pads

Spray pads are interactive water play areas (with continuous draining and no standing water) that are open June through mid-September from 9:00 AM – 8:00 PM

- Coultice Park
- Madori Park
- Wheler's Park
- Sunnyridge Park
- Byer's Pond Park
- Gar Lehman Park
- Greenwood Park

Tennis & pickleball

- Ballantrae Park: 4 lit courts
- Memorial Park: 2 tennis courts / 8 pickleball
- Stouffville Arena: 4 lit tennis courts / 8 pickleball
- Sunnyridge Park: 2 courts
- Vandorf Park: 2 lit courts / 8 pickleball



NEW



Disc Golf

Complete with five holes, the new Disc Golf Course is now open at Greenwood Park!

Soccer fields & cricket pitches

- Stouffville Arena: 2 lit regulation pitches and 1 unlit secondary field (east of lit pitches)
- Bethesda Park: 1 lit regulation and 4 mini soccer fields

Baseball & softball diamonds

- Bethesda Park: 2 adult, 1 junior diamond
- Memorial Park: 1 adult (with bleachers), 1 junior diamond
- Rupert Park: 1 junior diamond
- Vandorf Park: 1 adult diamond
- Wheelers Mill: 1 junior diamond
- Byers Pond: 1 junior diamond - drop in only



Learn more!

Get more info about our outdoor recreation opportunities at townofws.ca/openspaces

Whitchurch-Stouffville Leisure Centre

2 Park Drive
Stouffville ON L4A 4K1
leisure.services@townofws.ca
(905) 642-PLAY (7529)

The Whitchurch-Stouffville Leisure Centre is the Town's primary recreation facility, featuring an expansive swimming pool, fitness centre, community spaces, and gymnasium. The Leisure Centre is also home to the Latcham Art Centre and the Whitchurch-Stouffville Public Library.

Stouffville offers a wide variety of recreational opportunities to support the physical and mental health of all residents. Across town, dedicated staff thrive on supporting the ever-evolving needs and interests of our diverse community, while keeping resident wellbeing at the core of all programming.



Learn more!

Get more Leisure Centre info at townofws.ca/leisurecentre

Indoor recreation

There are two double ice pad arenas in Stouffville with year-round availability, primarily for ice bookings. Dry pad bookings are also available in the off-season when the ice is removed. Recreational skates, including public skate, shinny, parent & tot, and adult free skate, are available at both arenas.

Stouffville Arena

- 12483 Ninth Line
- Stouffville ON L4A 1C2
- Two ice pads
- Large multi-purpose room
- Small multi-purpose room

Clippers Sports Complex

- 120 Weldon Road
- Stouffville ON L4A 1N2
- Two ice pads
- Multi-purpose room

Get more indoor recreation info at townofws.ca/recreation

Community centres

Nestled in quaint rural neighbourhoods, several community centres are available for private bookings. These versatile gems are available for events such as weddings, art shows, auctions, meetings, dances, family reunions, baby showers, and more!

Whitchurch-Stouffville Museum & Community Centre

14732 Woodbine Avenue
Stouffville, ON L4A 2K9
(905) 727-8954 or
(888) 290-0337

Ballantrae Community Centre & Fieldhouse

5592 Aurora Road
Stouffville, ON L4A 7X4
(905) 640-1900 ex. 2290

Lemonville Community Centre

13453 McCowan Road
Stouffville, ON L4A 7X5
(905) 640-1900 ex. 2290

Latcham Hall

8 Park Drive
Stouffville, ON, L4A 1G4
(905) 640-1900 ex. 2290

Get more community centre info at townofws.ca/facilities

Looking to book a facility or arena?

Drop us an email at facilitybooking@townofws.ca or call (905) 640-1900 for general inquiries.

Recreation programs

Preschool programs

Kids (aged 6 months to 5 years old) focus on learning social skills and developing gross motor skills in a fun, safe, and nurturing environment.

Child & family programs

We give children (aged 6 to 12 years old) the opportunity to acquire new skills, develop existing skills, and build friendships in a supportive environment. The primary focus is to teach children the importance of a healthy, active lifestyle, and how it supports overall wellbeing. Family programs have been designed so that everyone can play and learn together.

Day Camps

Not just for summer – we've got plans covered for March Break, Holiday Break, and PA Days too! Campers participate in a range of activities designed to foster social interaction and facilitate personal growth while developing educational and recreational skills.

Youth programs

These programs have been designed to keep youth (aged 13 to 17 years old) active and engaged in their community while learning life skills together.

Adult programs & leagues

It is never too late to learn a new skill, refine an old one, or just get to know your neighbours, in our fun, inclusive, and supportive community!

Skating

Score! There's lots to do on our super cool ice rinks – no pun intended! From Public Skate, to Parent & Tot sessions, Canadian classics are alive and well in Stouffville. Family and Adult Shinny programs are ideal for anyone looking to polish their hockey stick handling skills!

Older adult programs & 55+ Club

Our 55+ Club caters to the unique needs and goals of older residents, through seminars, workshops, active aging programs, wellness classes, and games. For seniors interested in these engaging social opportunities.

Adapted programs

Our adapted programs offer smaller instructor to participant ratios and are designed to provide additional support to those who may need extra assistance. These programs also provide participants with valuable social opportunities for personal growth and to develop life skills through creative activities.

Drop-in programs

Drop-in programs are available for participants of all ages. From pickleball, to basketball, to Parent & Tot gym time and more: pay-as-you go or get a gymnasium 10-pass.

Fitness programs

Certified exercise professionals help community members exceed their goals in rehabilitation, increasing energy, training for a sport, and maintaining healthy habits and activity levels!

Swimming programs

Whether you're a little guppy figuring out your fins or just wanting to refine your strokes, there's an aquatics program fit for everyone. Test the waters at a public swim session – don't forget to check out the indoor waterslide!



Learn more!

Get more info about our programs at townofws.ca/programs



Transit

York Region Transit

York Region Transit (YRT) offers local and rapid transit services in all nine York Region municipalities. Over 130 routes keep residents connected within York Region, as well as connecting to services in the City of Toronto, and the Regions of Peel and Durham. Stouffville's local bus route is Route 9 (Ninth Line) which runs from Monday through Friday.



Get more info about YRT by visiting yrt.ca

On-Request Service

Mobility On-Request (MOR) is a ride-sharing service that allows you to request transit when and where you need it. It allows travel from your selected address in the service area to one of five select locations in Stouffville. Download the Mobility On-Request App, available in the App Store or Google Play. MOR also offers an on-request transit service for seniors 65 years and older.

Mobility On-Request Paratransit:

MOR Paratransit is York Region's door-to-door, shared ride, accessible public transit service for people with disabilities. If you are unable to use regular public transit due to a physical, cognitive, visual, or sensory disability for all or part of your trip, Paratransit may be for you. Visit their Registration and Eligibility page to find out if you meet the eligibility criteria.

GO Transit

GO Transit, a division of Metrolinx, is the regional public transit service for the Greater Toronto and Hamilton Area. Its routes extend to communities across the Greater Golden Horseshoe. GO Transit offers trains and buses to/from Stouffville including bus line "71 Stouffville" and the train line "Stouffville Line." GO train services along the Stouffville line have recently opened weekend train trips.

gotransit.ca

VIVA

Viva is YRT's rapid transit service, the first of its kind in the GTA. Trips are frequent and flexible, making it easy for you to get to your destination at any time.

vivanext.ca

Support local business

Supporting local businesses is crucial for fostering a vibrant and resilient community.

These businesses are the backbone of our economy, creating jobs, stimulating local investment, and keeping money circulating within the community. When we support local entrepreneurs, we support our neighbours. By choosing to shop and invest locally, we help ensure the long-term prosperity and vitality of our community.



On the Road magazine

To stay informed on local happenings, new businesses and community updates, be sure to check your mailbox monthly for *Stouffville's On the Road* magazine. It can also be read online at townofws.ca/otr

Corporate Communications

(905) 640-1900 ex. 2451
otr@townofws.ca

Discover Stouffville

Brought to you by the Stouffville Chamber of Commerce, discoverstouffville.ca highlights everything the Village of Stouffville has to offer. Discover things to see and do, places to dine, where to shop, events to attend, and more.

Stouffville Chamber of Commerce

6176 Main St, Stouffville, ON L4A 2S5
(905) 642-4227
admin@stouffvillechamber.ca
stouffvillechamber.ca



Road operations

As part of the Town’s Engineering and Public Works Commission, the Operations Division is responsible for road construction and maintenance, winter snow removal, traffic control, sidewalks, streetlights, and crossing guards.

Stouffville manages the operation and maintenance of municipal roads and sidewalks. Some maintenance is scheduled to occur annually; however, most is scheduled for maintenance as specific needs arise. Any issues reported by the public are tracked and repaired on a priority basis. To report an issue or for general inquiries, please contact our Customer Service Centre.

Road Watch program

The Town is a participant in York Regional Police’s Road Watch Program. Residents can report dangerous or unlawful driving behaviour through the York Regional Police online portal, onlinereporting.yrp.ca/RoadWatch

Roundabouts

The maintenance of many of Stouffville’s residential roundabouts are under the jurisdiction of the Town. They are swept, plowed, and painted on a regular basis. The larger Bloomington Road roundabout was built and is maintained by the Province of Ontario. For more information about roundabout safety, visit townofws.ca/roundabouts

Sidewalks

Trip ledges, cracks, and other sidewalk damage are repaired on a priority basis by the Town, as necessary. If required, major sections of damaged sidewalks and curbs are replaced and nearby residents are notified in advance.

Snow removal

Road patrols are carried out by the Town each morning commencing at 4:00 AM, seven days a week, starting on the third Friday of November. The Town is responsible for clearing Town roads, and all sidewalks when snow accumulation reaches five centimetres. The plowing of high-traffic roadways and moderate-traffic roads that connect to residential streets are prioritized first as these roads are major carriers of traffic. Residential roads are cleared once these main roadway arteries are completed. The Town does not maintain sidewalks on private property such as condominiums and commercial properties.

Storm sewers & catchbasins

Storm sewers, catchbasins, maintenance holes, curbs and gutters are inspected annually and repaired as required. Cleaning of catchbasins is done on an as-needed basis.

Street sweeping

The Town begins its annual Spring Sweeping Program at the end of April each year, weather permitting. This effort clears all Town streets of sand and debris that build up on streets through the winter. The street sweeping usually continues through the course of the summer.

Streetlights

The Town is always seeking the assistance of residents in reporting streetlight outages. This may be done at any time by calling the Customer Service Centre with a detailed description of the location of the streetlight. Streetlights are generally repaired within ten business days.

Windrow clearing service

A snow windrow is the pile of snow left at the bottom of your driveway after a snowplow has cleared the road. The Town provides a windrow snow clearing service at no cost to seniors or residents who need additional assistance where there is no able-bodied person living in the same household. Contact Customer Service for further information, customer.service@townofws.ca or call (905) 640-1900.

Trees

Stouffville recognizes the ecological and aesthetic value of trees and the importance of the canopy cover they provide.



Residents are not permitted to hardscape around Town trees.

This includes building decorative walls or laying artificial turf around the tree. Many forms of hardscaping will restrict the tree’s root growth and will kill the tree. Trees on private property are the responsibility of the homeowner.

Unsure if it’s a Town owned tree?

Contact Customer Service at customer.service@townofws.ca or call (905) 640-1900.

The Regional Municipality of York has **partnered with LEAF** to offer subsidized programs that help residents beautify their backyards while adding to the urban forest canopy. Visit yourleaf.org or call 1 (888) 453-6504 for more information.



Learn more!

Get more info about roads at townofws.ca/roads

Waste, recycling & composting

The Town has contracted the collection of all garbage, recycling, organics, yard waste and appliances to GFL Environmental Inc. Call GFL for inquiries related to missed collections, replacement of damaged Town issued bins, and new resident bin delivery.



Place by curb

All waste must be placed at the curb by 7:00 AM on your scheduled collection day, but not earlier than 5:00 PM the night before.



Limits

There is a three bag or container limit (max. 125L). Additional bags will also be collected, provided a Garbage Bag Tag is affixed to each bag.

Buy your tags at:

- Municipal Offices, 111 Sandiford Drive, Stouffville
- Well Plus Pharmacy, 5402 Main Street, Stouffville (cash only)
- Petro Canada Station (Wesley Corners), 15288 Woodbine Avenue, Vandorf (cash only)



Please call GFL for all customer service related issues

wasteline@gflenv.com • 1 (866) 421-5625

Blue boxes

Materials will only be collected in Stouffville issued blue bins not exceeding 65 cm (26 inches) in length, 50 cm (20 inches) in width and 50 cm (20 inches) in height. Blue boxes will not be emptied if they contain broken glass, plastic bags, or any other contaminants. Recycling material placed in covered containers, plastic bags, or cardboard boxes will not be collected. Cardboard must be broken down, newspaper and boxboard bundled, and tied, can be placed next to the blue box for collection. Broken or cracked bins can be exchanged for no charge.

Green bins

Stouffville's Green Bin program helps keep food waste out of landfill. Green bins must not exceed 22kgs (50lbs). All green bin material must be placed inside the bin in compostable bags that are securely closed or tied. Only Town issued green bins will be accepted for collection. Lids of green bins should be closed and locked when set out for collection. Green bins with materials overflowing will not be collected. Broken or cracked bins can be exchanged for no charge.

Yard waste

Yard Waste is collected on your regular collection day every second week starting in April, as noted throughout your Waste Collection Calendar (there are some exceptions due to statutory holidays). There is no limit on the amount of yard waste that can be placed for collection, providing that acceptable bags and/or containers are used.



Acceptable

Place weeds, plant trimmings, and leaves in paper yard waste bags or an open-top garbage can labelled "Yard Waste" (stickers available from the Municipal Offices). Blue boxes are for recycling material only and will not be accepted for yard waste collection. No plastic bags please.



Unacceptable

Kitchen scraps, grass clippings, rocks, dirt, sod, tree stumps, larger branches, flower pots/trays, painted or treated wood, and animal droppings. Please do not place yard waste bags at the curb before collection day. Bags left outdoors in the elements deteriorate very quickly and can cause problems for collection crews by ripping or falling apart. Crews are not responsible for collecting ripped or torn bags.

Waste depots

York Region has various waste depots where garbage, recycling, household items, yard waste, electronics, and other items can be dropped off. Each depot accepts different items, please refer to york.ca/wastedepot or 1(866) 665-6752.

Recycle Coach mobile app

- Set up personalized collection calendar and pickup reminders.
- Save time and energy with intuitive digital tools that make recycling easy.
- Learn how to properly sort your waste material with the search function "What Goes Where?"

Pickup notifications

Your personalized pick-up schedule is available at myStouffville.ca. Enter your address, and receive email reminders to place your waste, recycling, and compost material out at the curb every week.

Waste calendar

Our waste collection calendar is in your mailbox every December. Download an additional copy online at townofws.ca/wastecalendar.



Learn more!

Get more info about waste, recycling and composting at townofws.ca/waste

waste

Drinking water

The Town provides clean, safe drinking water which meets all of the Ontario Drinking Water Quality Standards. It is tested at an accredited laboratory licensed by the Ontario Ministry of the Environment, Conservation and Parks.

Water supply



Stouffville purchases its water from the Region of York. The Region operates and maintains seven ground wells and supplements this water supply by purchasing treated lake water from the City of Toronto. Stouffville is responsible for the operation and maintenance of the water distribution systems in Stouffville, Ballantrae, and Musselman's Lake.

Private wells



The Town is not responsible for well water or private well systems. All residents on a private water supply, particularly those with shallow dug wells, are recommended to sample their water supply on a regular basis. Testing kits are available for pick-up at the Municipal Offices, 111 Sandiford Drive.

Water emergencies

If you have an after hours emergency related to water or sewers (after 4:30 PM), please call **1 (855) 642-8696**.

Learn more!

Get more about drinking water, including annual water quality reports, at townofws.ca/water



Septic systems

Did you know that septic systems are the responsibility of the homeowner? It is up to you to keep your system working properly to protect your environment, your health, and your investment.



If you live in a more rural area of our community, chances are you have a septic system.

Septic systems are onsite treatment units that eliminate the need for municipal sewers in rural areas. Anything that goes down the drain – every shower drip and every toilet flush – flows to the septic system. Septic systems are comprised of a tank, a network of pipes, and billions of organisms that process your waste. It is important to know that you are responsible for your septic system and that it is in your best interest to take good care of it – from a health, financial, and environmental perspective.

For further information about drinking water, septic systems, or environmental conservation, please contact:



Lake Simcoe Region Conservation Authority
120 Bayview Parkway, Newmarket
(905) 895-1281 or 1-(800)-465-0437
lsrca.on.ca



Toronto and Region Conservation Authority
101 Exchange Avenue, Vaughan
(416) 661-6600 or 1-(888)-872-2344
trca.ca

The Ontario Building Code governs nearly all rural septic systems.

If you are installing, repairing, upgrading or replacing such a system, contact our building department to answer any of your questions at (905) 640-1900 ext. 2249

Did you know?



Anyone in the business of pumping and cleaning septic tanks must be licensed by the Ontario Ministry of the Environment.



Anyone who installs, repairs, or services septic tanks must be licensed by the Ontario Ministry of Municipal Affairs and Housing.



Learn more!

Get more info about private septic systems at townofws.ca/septic

Schools

YRDSB Elementary Schools:

Ballantrae P.S.
5632 Aurora Road R.R.#3
Stouffville, ON L4A 3K3
(905) 640-2232
yrdsb.ca/schools/ballantrae.ps

Barbara Reid P.S.
130 Hoover Park Drive
Stouffville, ON L4A 1S5
(905) 591-3800
yrdsb.ca/schools/barbarareid.ps

Glad Park P.S.
(French Immersion)
300 Glad Park Avenue
Stouffville, ON L4A 1E5
(905) 642-0224
yrdsb.ca/schools/gladpark.ps

Harry Bowes P.S.
(French Immersion)
90 Greenwood Road
Stouffville, ON L4A 0N8
(905) 640-9856
yrdsb.ca/schools/harrybowes.ps

Oscar Peterson P.S.
850 Hoover Park Drive
Stouffville, ON L4A 0E7
(905) 642-1236
yrdsb.ca/schools/oscarpeterson.ps

Summitview P.S.
6551 Main Street
Stouffville, ON L4A 5Z4
(905) 640-1102
yrdsb.ca/schools/summitview.ps

Wendat Village P.S.
99 Reeves Way Boulevard
Stouffville, ON L4A 0J8
(905) 642-8095
yrdsb.ca/schools/wendatvillage.ps

Whitchurch Highlands P.S.
13812 Warden Avenue
Stouffville, ON L4A 4L5
(905) 888-1980
yrdsb.ca/schools/whitchurchhighlands.ps



YCDSB Elementary Schools:

Blessed Chiara Badano CES
(Grades 1-6, French Immersion Program Option)
55 Meridian Drive, Stouffville
L4A 4X5 (289) 451-2293
bcb.ycdsb.ca/

St. Brendan CES
(French Immersion Program Option)
751 Hoover Park Drive
Stouffville, ON L4A 0Z6
(905) 642-6728
sbn.ycdsb.ca

St. Brigid CES
223 Millard Street
Stouffville, ON L4A 5A1
(905) 642-5100
sbd.ycdsb.ca

St. Mark CES
(French Immersion Program Option)
333 Glad Park Avenue
Stouffville, ON L4A 1E4
(905) 640-2915
smk.ycdsb.ca

YRDSB Secondary Schools:

Stouffville D.S.S.
801 Hoover Park Drive
Stouffville, ON L4A 0A4
(905) 640-1433
yrdsb.ca/schools/stouffvilledistrict.ss

YCDSB Secondary Schools:

St. Katharine Drexel CES & CHS
(Grades 7-12, French Immersion Program Option)
55 Meridian Drive, Stouffville L4A 4X5 (289) 451-2294
skd.ycdsb.ca/

CSC MonAvenir:

École secondaire catholique Pape-François
276 Sunset Boulevard #254
Stouffville, ON L4A 3R1
(905) 642-3440
pf.cscmonavenir.ca

Private Schools:

Royal Cachet Montessori School
160 Mostar Street
Stouffville, ON L4A 0Y2
(905) 640-8088
rcmschool.ca

Stouffville Christian School
3885 Stouffville Road 2nd Floor
Stouffville, ON L4A 3X1
(905) 887-3330
stouffvillechristianschool.com

The Progressive Montessori Academy
6411 Main Street
Stouffville, ON L4A 1G4
(416) 220-8070
thepma.ca

Toronto French Montessori School
22 Church Street North
Stouffville, ON L4A 1G8
(905) 591-9504
torontofrenchmontessori.ca

Places of worship

Bloomington Gospel Church
13660 Ninth Line
Stouffville, ON L4A 3C7
(905) 642-4414
bloomingtongospel.com

Canadian Mar Thoma Church
159 Sandiford Drive
Stouffville, ON L4A 0Y2
(905) 471-8796
marthoma.ca

Christ Church Stouffville
254 Sunset Boulevard
Stouffville ON L4A 3R1
(905) 640-1461
stouffvilleanglican.ca

Churchill Community Church
15336 Ninth Line
Stouffville, ON L4A 7X4
(905) 640-4704
churchillbaptistchurch.com

Community Mennonite Church
Parkview Village Auditorium
12184 Ninth Line
Stouffville, ON L4A 0G8
(905) 640-9730
cmchurch.ca

Darul Khair Center
86 Ringwood Drive, Unit 36
Stouffville, ON L4A 8C1
(416) 292-1818
darulkhair.ca

Eastridge Evangelical Missionary Church
12485 Tenth Line
Stouffville, ON L4A 7X3
(905) 640-3911
eastridge.ca

Face to Face Encounters Healing Ministry
13448 Highway 48
Stouffville, ON L4A3B2
(647) 530-5790
facetofaceencountershealingministry.ca

Harvest Family Church
13448 Highway 48
Stouffville, ON L4A 7X3
(905) 640-3950

InZone Community Church
6273 Main Street
Stouffville, ON L4A 1G5
(905) 591-3200
in2one.ca

Lemonville United Church 13523 McCowan Road
Stouffville, ON L4A 7X5
(416) 231-5931
lemonvilleunited.ca

RCCG StrongTower Stouffville
5592 Aurora Road
Stouffville, ON L4A 7X3
(647) 673-2103
rccgstouffville.org

Reunion Stouffville
12485 Tenth Line
Stouffville, ON L4A 7X3
(905) 887-5489
reunionstouffville.com

Springvale Baptist Church
3885 Stouffville Road
Stouffville, ON L4A 3X1
(905) 887-5651
springvale.org

St. Bishop Coptic Orthodox Church
6500 Main Street
Stouffville, ON L4A 5Z4
(905) 642-0950
saintbishoy.ca

St. James Presbyterian Church
6432 Main Street
Stouffville, ON L4A 1G3
(905) 640-3151
pccweb.ca/stjames-stouffville

St. Mark's Roman Catholic Church
345 Glad Park Avenue
Stouffville, ON L4A 1E4
(905) 640-6954
stmarkstouffville.ca

Stouffville Christian Church
6528 Main Street
Stouffville, ON L4A 5Z4
(416) 803-6253
stouffvillechristianchurch.ca

Stouffville Grace Baptist Church
12485 Tenth Line
Stouffville, ON L4A 3E9
(905) 591-3718
stouffville-gbc.org

Stouffville Mandarin Alliance Church
6273 Main Street
Stouffville, ON L4A 1G5
(416) 931-5260
smac.ca

Stouffville Pentecostal Church
189 Sandiford Drive
Stouffville, ON L4A 0Y2
(905) 640-5695

Stouffville United Church
34 Church Street
Stouffville, ON L4A 1E3
(905) 640-1163

Vivian Baptist Church
16690 Highway 48
Stouffville, ON L4A 7X4
(905) 473-5957

Wesley United Church
15296 Woodbine Avenue
Stouffville, ON L4A 2H3
(416) 700-2850
fc.churchwebcanada.ca/wesley-aurora



Cemeteries

Lots and cremation niches are available for purchase at the Stouffville Cemetery. The Town allows for single burials, double depth burials, in-ground cremation burials, and cremation columbarium niche interments.

For interment arrangements or any other cemetery inquiries, contact Cemecare Inc. at 1-(800)-665-4201 or email info@cemecaresolutions.com. For all other inquiries call the Licensing and Public Services Coordinator at (905) 640-1900 ext. 2225 or email cemetery@townofws.ca

- Stouffville Cemetery at 12118 Tenth Line
- Hartman Cemetery at 5829 Davis Dr.
- Bloomington Cemetery at 6041 Bloomington Road
- Brillinger Cemetery at 12412 Woodbine Avenue

Get more info about cemeteries at townofws.ca/cemeteries

community



Community safety

Stouffville Fire & Emergency Services is made up of volunteer and career personnel that provide public education, inspections, and emergency response to the community.

Fire safety starts with you

It's essential to have a plan in place to protect your family in case of an emergency in the Town of Stouffville. This includes being prepared with an emergency kit and ensuring your home is fire-safe. Start by maintaining working smoke and carbon monoxide alarms outside all sleeping areas in your home, and plan and practice a home fire escape plan so everyone knows what to do in an emergency. For more detailed information on emergency preparedness and fire safety, please visit townofws.ca/fire

Burning

You need a burn permit to have certain types of fires in the Town of Stouffville. If you are having a fire on your property to clean up excess yard waste such as dry brush, wood products, and natural organic material, you will require a permit. You do not require a burn permit for a recreational fire that uses clean wood products in a fire pit or chiminea for the purposes of enjoyment, cooking, religious ceremony, or similar purposes. Please call (905) 640-9595 for more information or visit townofws.ca/fire.

Fire Station 5-1

100 Weldon Rd. Stouffville
ON L4A 1N2
Non-Emergency Call:
(905) 640-9595

Fire Station 5-2

15400 Highway 48
Ballantrae, ON L4A 7X4



York Regional Police Services:

Non-Emergency Call:
1(866) 876-5423



York Region Paramedics:

General Inquiries:
1(877) 800-7924



Learn more!

Get more info about Stouffville's Fire & Emergency Services at townofws.ca/fire

Medical clinics & hospitals

The Stouffville area offers a range of healthcare services, including a hospital, long-term care facilities, medical centres, public health services, social services, and walk-in clinics.

The Markham Stouffville Hospital (part of Oak Valley Health) delivers extraordinary patient experience to the residents of Stouffville and is one of Ontario's leading community hospitals. They provide high quality, patient-centred care to more than 435,000 patients each year and offer diagnostic and emergency services and deliver clinical programs in acute care medicine and surgery, addictions and mental health, and childbirth and children's services.

Need a family doctor?

A family doctor or nurse practitioner is your primary health care provider – meaning they are the person you make an appointment with when you have a new, non-emergency health concern.

You can learn more about their services and how to find one right here Stouffville, or anywhere else in Ontario, at: ontario.ca/page/find-family-doctor-or-nurse-practitioner

Long-term care facilities

Long-term care homes are places where adults can live and receive help with most or all daily activities, as well as access to 24-hour nursing and personal care. Residents can expect much more nursing and personal care here than a person would typically receive in a retirement home or supportive housing.

To find out more about how someone in your family can benefit from one of the long-term care homes in Ontario, including several right here in town, please visit: ontario.ca/page/about-long-term-care

Closest hospitals



Markham-Stouffville Hospital
381 Church St, Markham
(905) 472-7373
msh.ca



Uxbridge Hospital
4 Campbell Dr, Uxbridge
(905) 852-9771
oakvalleyhealth.ca/uxbridge-hospital

Blood tests & diagnostic imaging

Stouffville X-Ray & Ultrasound

6212 Main Street,
Stouffville
(905) 640-2243
markhamradiology.com

Life Labs

12267 Tenth Line,
Stouffville
(877) 849-3637
lifelabs.com

Closest walk-in clinics

Oak Valley Community Health Clinic

5402 Main Street - Unit 5
Stouffville, ON
L9P 1S4
(905) 591-5454
msh.ca

Hours of operation:

Mon - Fri: 8:40 AM - 4:00 PM
Sat - Sun: Closed

Markham-Stouffville Urgent Care Centre

110 Copper Creek Dr.
Suite 100
Markham, ON
L6B 0P9
(905) 472-8911
docalme@gmail.com

Hours of operation:

Mon - Fri: 8:00 AM - 8:00 PM
Sat - Sun: 8:00 AM - 6:00 PM



Get more info about how to **find a doctor** at ontario.ca/page/find-family-doctor-or-nurse-practitioner

Medical services: call Telehealth Ontario at 1(866) 797-0000 or TTY: 1 (866) 797-0007



Parking

Stouffville uses proactive and complaint-based parking enforcement. Contact our Central Customer Service Centre at (905) 640-1900 if you have a parking complaint or an enforcement concern.

Parking permits

Are you having overnight guests? Or repairing your driveway? Or just need to park on your street for more than three hours at a time? You can get a free parking exemption!

Remember: Parking permits are not valid during winter maintenance activities (i.e. snow flurries, snow clearing, and sanding/salting operations, etc.).

Permits cannot be used for commercial vehicles, including however not limited to boats, trailers, school buses, recreational vehicles, etc.

Parking allowances

There is a 3-hour parking limit on most residential streets between the hours of 2:00 AM and 9:00 PM and for Main Street between the hours of 2:00 AM to 6:00 PM No signs are required.

Winter parking restrictions take effect on December 1 and last until March 31. During this time parking is not allowed on residential streets overnight between the hours of 2:00 AM and 6:00 AM regardless of duration or during snow clearing operations.

Violations

Vehicles found to be violating the Town's parking restrictions may be ticketed and/or towed. Residents are also reminded not to park in accessible parking spaces without a valid permit (that is properly displayed) and that parking is never allowed in a Fire Route. Vehicles may be ticketed and/or towed if found in these areas.



Learn more!
Get more info about parking, including tickets, permits, violations, and restrictions at townofws.ca/parking

How to pay a parking ticket:

Online

Visit paytickets.townofws.ca to pay or appeal a Penalty Notice, register for on-street parking permits, or register for facility lot parking permits for longer parking needs.

By mail

Write parking ticket number on front of cheque or money order, payable to "The Town of Whitchurch-Stouffville".

Drop box

Place your ticket in an envelope labeled "Attn: Administrative Monetary Penalty System" with cheque or money order (no cash) in the secure 24-hour drop box located beside the main entrance of the Municipal Offices.

In-person

Pay directly at Town Hall Customer Service, Mon. to Fri. 8:30 AM to 4:30 PM, except on civic/statutory holidays.

Municipal By-law Enforcement

111 Sandiford Dr., Stouffville
(905) 640-1900 or
after hours (905) 640-1900 ext. 2229
bylawstaff@townofws.ca

If immediate assistance is required outside of our regular hours, please contact York Regional Police (non-emergencies only) at 1 (866) 876-5423

Animal services

The Town is responsible for a **wide variety of Animal Services** including enforcement of the Town's Animal Services Bylaw and response for sick, injured, or orphaned wildlife.

Sick, injured, or orphaned wildlife

If you see a sick or injured wild animal, contact us immediately. Do not touch or contain it. For orphaned baby animals, call 905-640-1900 ext. 2230, as some species leave their young unattended for long periods. Our Animal Services officers collaborate with wildlife veterinarians and rehab centers to safely care for and release wildlife.

Dog tags & licensing

Welcoming a pet brings love and companionship. Responsible ownership ensures a long, happy life together. If your dog is lost, licensing helps reunite you quickly. Get dog tags online at townofws.ca/dogtags or at Town Hall.

Contact information

Our Animal Services officers are available 24 hours a day, seven days a week, 365 days a year to respond to animal-related emergencies in our community. To contact an officer, please call 905-640-1900 ext. 2230 or email animalservices@townofws.ca.

If the matter is not urgent, please contact our team during our regular business hours:

Monday to Friday: 8:30 AM to 8:30 PM
Weekends and holidays: 10:00 AM to 6:00 PM



Learn more!
Get more info about our animal services at townofws.ca/animals

Get more info about By-law enforcement at townofws.ca/bylaw



Building & renovations

The Town's Building Services Division is responsible for the administration of the Ontario Building Code Act and related Building By-Laws.

Building Permits

If you are considering doing work to your home or property, a building permit may be required. This may include adding a room, finishing your basement, or building a garage.

✓ Some projects that **require a building permit** include, but are not restricted to:

- Finishing a basement
- Installing a pool and surrounding fence
- Building a deck if they are more than 2 feet above ground
- Building a residential addition (sunroom, family room, second suite, etc.)
- Additional dwelling units (basement apartments, second suites)
- Detached storage sheds that are greater than 15m²
- Detached accessory structure (gazebo) that are greater than 10m²
- Adding a new window or door opening, or widening an existing window or door

✗ Some projects where **building permits are not necessary** include, but are not restricted to:

- Re-roofing (light-weight) that does not exceed the structural capacity of the framing
- Wood decks with a surface that is equal to, or less than, 600mm above ground
- Window and door replacement provided that the size is not increased
- Replacing windows or doors in existing openings
- Detached storage sheds that are less than 15m²
- Detached accessory structure (gazebo) that are less than 10m²

Swimming pools

If you are installing an above-ground pool, in-ground pool, or blow-up/ temporary pool kit (containing more than 2 feet of water) on your property, the fence (enclosure) surrounding the swimming pool requires a permit. During construction of the pool, the owner must provide a safe temporary fence around the pool.

Basements

Finishing a previously unfinished area of your home requires a building permit. A residential renovation or alteration to your home can include enlarging a window or door, adding or removing a wall, or finishing a basement. If any renovation includes a new washroom or alterations to the existing plumbing, a plumbing permit is required. If your home is serviced by an on-site private sewage disposal system, a septic system evaluation report may also be required.

Additions

Residential additions require a building permit. If the addition includes a washroom or alterations to existing plumbing, a plumbing permit is required. If your home is serviced by an on-site private sewage disposal system, a septic system evaluation report may be required. If any electrical work is proposed (lighting, wiring, switches, and outlets, for example) contact the Electrical Safety Authority at 1 (877) 372-7233 for information regarding permits and permit fees.

Decks

Residents are allowed to build a deck if it is less than 600mm above the ground. Our Zoning By-laws restrict decks to the rear and side yards only. You may require Toronto and Region Conservation Authority or the Lake Simcoe Conservation Authority approval if your property is on or near a floodplain, and your condo board may need to approve the deck if your home is not free-hold.

Driveways & boulevards

Where a portion of the work involves permanent change to public property (such as driveway widening and entrance relocations, landscape, or interlock work) an encroachment permit is required.

Fences

If you plan to build a fence on your property line, you are encouraged to meet with your neighbours to discuss design and cost before constructing it. No permit is required for division fences. Residential rear or side yard fences cannot exceed 2.2 metres in height, while front yard fences cannot exceed 1.0 metres in height.

Using the road?

You'll need a Road Occupancy Permit. Residents are required to obtain this permit if you are doing work to your property that requires occupying the Town's right-of-way or road for any length of time (such as for material or bin storage).

Get more info about road occupancies at townofws.ca/roads



Call before you dig

When doing home improvements such as fences, pools, and landscaping, residents are reminded that you are responsible for obtaining the necessary utility locates for your property. Visit Ontario One Call before you dig: ontarioonecall.ca

Get more info about buried infrastructure at townofws.ca/callbeforeyoudig



Learn more!
Get more info about Building Permits at townofws.ca/building

Permit information:
(905) 640-1900 ext. 2249



Mayor & council

The Town of Whitchurch-Stouffville's municipal government is **composed of the Mayor and six Councillors**, with the Mayor also representing the Town at the regional level of government. Council is elected to serve a four-year term, currently in the 2022-2026 term.

Iain Lovatt
Mayor
(905) 640-1900 ext. 2100
iain.lovatt@townofws.ca

 Read complete biographies of the Mayor and members of council at townofws.ca/council

Hugo Kroon
Ward One
(905) 640-1900 ext. 2101
hugo.kroon@townofws.ca

Maurice Smith
Ward Two
(905) 640-1900 ext. 2102
maurice.smith@townofws.ca

Keith Acton
Ward Three
(905) 640-1900 ext. 2103
keith.acton@townofws.ca

Rick Upton
Ward Four
(905) 640-1900 ext. 2104
rick.upton@townofws.ca

Richard Bartley
Ward Five
(905) 640-1900 ext. 2105
richard.bartley@townofws.ca

Sue Sherban
Ward Six
(905) 640-1900 ext. 2106
sue.sherban@townofws.ca

Council meetings

Members of Council meet at regularly scheduled Council Meetings throughout the year, as well as Special Council Meetings as required. Meetings may be viewed live online at townofws.ca/council and on X (formerly twitter) at [@ws_townhall](https://twitter.com/ws_townhall). Council Meetings will be video-recorded and made available online at calendar.townofws.ca/council. The regular meeting agenda will be published online five days prior to the meeting on the Thursday. Meetings are generally held on the first and third Wednesday of the month at 1:00 PM.



Learn more!
Get more info about Council meetings, including public meetings and council appointed committees at townofws.ca/councilmeetings

Property taxes

Property tax bills are mailed to each property owner end of January and end of June each year. Instalments are due mid-February, April, July, and September.

How are your taxes calculated?

Your taxes are calculated on the assessed value of your property as reported by the Municipal Property and Assessment Corporation and multiplied by the current tax rate. The municipal tax rate is determined by Whitchurch-Stouffville Council near the beginning of each year.

How are your tax dollars spent?

Only a portion of your tax dollars goes to the Town of Stouffville. In 2024, 35% went to the Town, 19% went to the Province, and 45% went to York Region.



Learn more!
Get more info about property taxes at townofws.ca/taxes

Water & waste water

Water bills are due four times per year, with due dates in January and April being billed at the previous year's rates, and due dates in July and October billed at the current year's rates.

What does your water bill pay for?

Each year Stouffville sets the water and sewer rate based on the cost of delivering these services. The rates ensure sufficient funding is received to pay for:

- Supply of drinking water from York Region
- Sewage treatment provided by York Region
- Costs required to operate and maintain the water and sewer systems

Water and sewer billing revenue is used exclusively to fund the operation and maintenance of the municipal water and sewer system.



Learn more!
Get more info about water and waste water at townofws.ca/water

How to pay:

Online

Use online banking or register for our online service, Virtual Town Hall at vth.townofws.ca

At a bank

Pay in-person at a teller or an Automated Teller Machine (ATM) at your financial institution.

By mail

Pay by mailing your remittance stub with your account number on the front of your cheque.

In-person

Pay in-person at Town Hall, 111 Sandiford Drive Stouffville, 8:30 AM - 4:30 PM Monday to Friday. Or use the drop-box 24 hours a day.

More payment options are available at townofws.ca/taxes



contact

Contacting the town

Town Hall address

Stouffville's Municipal Offices (Town Hall) are located in the town of Stouffville, in York Region, Ontario.

111 Sandiford Drive
Stouffville, ON L4A 0Z8



Hours of operation

Stouffville Town Hall is open regular business hours, Monday to Friday. Other town facilities may be open other hours.

Town Hall:
Monday - Friday: 8:30 AM - 4:30 PM
Planning Customer Service:
Monday - Friday: 8:30 AM - 4:30 PM

Telephone & email

Customer service at Town Hall can be reached during regular business hours by telephone and email at:

Telephone: (905) 640-1900
Toll free: 1 (855) 642-8696
Fax: (905) 640-7957
Email: customer.service@townofws.ca

After 4:30 PM Monday to Friday, and on weekends, your call will be directed to our after-hours service.

By-law enforcement & animal services

For concerns related to animal control, noise complaints, property standards, dumping, parking, and other by-laws.

Telephone:
1 (855) 642-8696 ext. 2229

Waste & recycling collection

Direct all waste, recycling, and composting inquiries to GFL Environmental Inc.

Telephone: 1 (866) 421-5625
Email support: gflenv.com/support



More contact info

Get a complete list of contact info at townofws.ca/contact

Stay Connected with Stouffville!

Join us on social media to stay up to date, get involved, and celebrate our vibrant community!

Facebook
[@TownofStouffville](https://www.facebook.com/TownofStouffville)
[@StouffvillePlay](https://www.facebook.com/StouffvillePlay)
[@wsfes](https://www.facebook.com/wsfes)
[@wsplibrary](https://www.facebook.com/wsplibrary)
[@wstownhall](https://www.facebook.com/wstownhall)

Instagram
[@TownofStouffville](https://www.instagram.com/TownofStouffville)
[@StouffvillePlay](https://www.instagram.com/StouffvillePlay)

X
[@TownofWS](https://twitter.com/TownofWS)
[@ws_townhall](https://twitter.com/ws_townhall)

LinkedIn
[Whitchurch-Stouffville](https://www.linkedin.com/company/Whitchurch-Stouffville)

Follow us and stay in the loop – there's always something going on in Stouffville!



Stouffville

talk
of the town

Talk of the Town Podcast

Our weekly podcast, *Talk of the Town*, is your best way to stay up to date on everything that goes on in Stouffville. Released every Tuesday, the podcast is chock-full of news, event happenings, upcoming projects, job announcements, and Council updates. Listen on Soundcloud.com or right on our website, townofws.ca

Talk of the Town eNewsletter

The *Talk of the Town eNewsletter* compliments the podcast of the same name and is distributed every other week. It is full of news, events, and other important information you need to know. Sign up to get Stouffville news right in your inbox at townofws.ca/news

Visit our News Feed

Everything you need to know is posted on the townofws.ca news feed. We have six categories of news you can subscribe to, or just visit the website on a regular basis to see what is new. Recreation, entertainment, fire services, museum, and Council-related items are posted on a regular basis. Don't miss a single story!



Follow us on social media!

Facebook

@TownofStouffville
@StouffvillePlay
@wsfes
@wsplibrary
@wstownhall

Instagram

@TownofStouffville
@StouffvillePlay

X

@TownofWS
@ws_townhall

LinkedIn

Whitchurch-Stouffville



townofws.ca

Visit our **website** to learn more about everything in this guide. Waste collection, history, property taxes, Council, and much more at the touch of your fingers!



myStouffville.ca

Our **mobile platform** gives you a fully customizable experience on your mobile device. Personalized waste collection schedules, community engagement opportunities, and full event calendars.

Disclaimer: The information in this Residents' Guide is accurate as of September 2024. For the latest updates, please visit townofws.ca

Town of Whitchurch-Stouffville
111 Sandiford Drive
Stouffville, ON L4A 0Z8

Telephone: (905) 640-1900
Toll Free: (855) 642-8696
Fax: (905) 640-7957

customer.service@townofws.ca